

## Privacy/GDPR POLICY

Hood's Tree Services LTD (referred to going forward as HTS) confirms that all personal data held is processed lawfully, fairly and in a transparent manner. Data is collected verbally with consent from the owner and is kept for legitimate purposes and is not further processed or distributed.

Data kept by HTS is for the purpose of quoting, completing and billing the client and is in no way used for any other purpose e.g. Marketing. HTS do not provide Third parties with this data unless required for the job e.g. Council planning permission.

Data collected from the clients is stored in Xero our accountancy software, access is password limited and can only be viewed by directors of the company, limited access is also available to our accountant. Xero's security standards are independently certified and more information can be found in their SOC report. <a href="https://www.xero.com/about/security/soc-report/">https://www.xero.com/about/security/soc-report/</a>.

If you no longer wish for your data to be stored you can request its removal by emailing the office at <a href="mailto:info@hoodstrees.co.uk">info@hoodstrees.co.uk</a>.

**Hoods Tree Services LTD**